



## Local networks and inter-regional cooperation: Moving forward the Digital Local Agenda



[www.eisco2008.eu](http://www.eisco2008.eu)

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## Welcome to the 7<sup>th</sup> European Information Society Conference EISCO 2008

We are pleased to welcome you at **EISCO 2008**, which takes place from the 25<sup>th</sup> to the 27<sup>th</sup> September in Naples, in the **Castel dell'Ovo** located in the bay of Naples with a splendid look over the city and its historical sites.

**EISCO** conferences have become a major event for politicians and experts working at local and regional level to discuss e-Government and Information Society strategies, evaluate achievements in reducing the digital divide, exchange experience and learn from each other.

Since June 2005, the guiding theme of **EISCO** conferences has been the implementation of the Digital Local Agenda (DLA), a strategic plan for good governance and the development of the information society in Europe's municipalities, cities and regions, striving for e-Inclusion and fighting the digital divide.

The 5<sup>th</sup> **EISCO 2005** conference in Cracow, Poland, provided a realistic analysis of the achievements and pitfalls in the implementation of e-Government and the Information Society. Its final *Cracow Declaration* called for strong efforts in planning future developments at local level and for a stronger cooperation between local, regional, national and European authorities. Ten objectives were established and the Digital Local Agenda was launched. In April 2007, eight networks collaborating in the organisation of the 6<sup>th</sup> **EISCO 2007** in Hämeenlinna, Finland, supported the final *Digital Local Agenda Manifesto*, which established five priority areas and 28 action goals for the i2010 Digital Local Agenda.

**EISCO 2008** will assess the progress of the Digital Local Agenda (DLA) in Europe, its contribution to innovation, governance and e-Inclusion by means of digital networks and communication instruments. The aim of the conference is to showcase the development of local networks and inter-regional cooperation to foster progress of the Digital Local Agenda. Innovative partnerships in the territory may be able to stimulate demand for e-Services as well as their delivery through single points of access.

The DLA also calls for sustainable strategies addressing the infrastructural deficit and secure the use of ICT. The conference will tackle infrastructural services empowering local administrations to function as integrated e-Government systems, leaving no one behind. It will also address inclusive policies in regions, initiate and support collaboration between them and build a community of experts.

**EISCO 2008** will build its conclusions upon e-Practices from all over Europe, presented at the conference. A set of recommendations shall be approved in Naples, aiming at strengthening the Digital Local Agenda process and engaging as many local and regional governments as possible with its implementation.

This year's conference takes place in Italy, a country well known for its networking capacities at the local level and that has invested considerable human and economic resources in Information Society and e-Government. The Italian government, the regions and representatives of the 8,100 local governments have signed a solidarity pact in which each level of governance is partner on equal terms. The aim is ambitious: To build an e-Government national system taking the local level and its needs as point of origin. The Digital Local Agenda has become a strategic instrument, promoted by the associations of local and regional authorities.

**EISCO 2008** is organised by the European network ELANET (CEMR) supported by the Council of European Municipalities and Regions (CEMR), together with the City of Naples, with the support of the Region Campania and the Province of Naples. As at previous conferences, EISCO 2008 enjoys the active collaboration of EU networks representing regional and local administrations: eris@, EUROCITIES' Knowledge Society Forum, e-Forum and IT4ALL. The Italian Government (Ministry of Innovation, Ministry of Regional Affairs and Local Administrations, Ministry of Communication) is also member of the Organising Committee.

### **Welcome to EISCO 2008**

**A key event in the process of modernising the public sector and Europe!**



**Rosa Russo Jervolino**  
Mayor of Naples



**Krzysztof Głomb**  
Co-Presidents of ELANET (CEMR)



**Heikki Lunnas**



**Jeremy Smith**  
CEMR Secretary General

## Programme

<b>Thursday 25</b>	
<b>8:00 – 9:00</b>	Registration
<b>9:00 – 9:45</b>	<p><b>OPENING</b></p> <p><b>Chair:</b> Ms. Rosa Russo Jervolino, Mayor of the City of Naples</p> <p>Welcome speech by Mr. Jeremy Smith, Secretary General of CEMR</p> <p>Presentation of EISCO 2008 discussions and goals by Italian senator, Mr. Roberto Di Giovan Paolo, General Secretary of AICCRE</p>
<b>9:45 – 10:45</b>	<p><b>FIRST SESSION</b></p> <p><b>INNOVATION MODELS AND ECOSYSTEMS TO BOOST MODERNISATION &amp; ECONOMIC GROWTH IN THE TERRITORY</b></p> <p>(Organised with eris@)</p> <p><b>Plenary – Setting the scene</b></p> <p>A major challenge regarding the knowledge society in regions and local areas is how to organise within a common framework a productive collaboration and exchange of experiences among innovators from the public and private sector, to bring forward the assets of the territory and improve its competitiveness.</p> <p>This session will explore different models and practices being implemented throughout Europe and discuss how this challenge should be addressed by the Digital Local Agenda</p> <p><b>Chair:</b> Mr. Gareth Hughes, eris@ C.E.O. &amp; PEARDROP Project Director</p> <p><b>Keynotes:</b></p> <ul style="list-style-type: none"> <li>- <b>The Digital Ecosystem: Concept &amp; Framework</b> Mr. Francesco Nachira, DG INFSO, European Commission</li> <li>- <b>Building Digital Business Ecosystems for Regional Development</b> Ms. Rosemary O'Connor, CMI International, Ireland</li> </ul> <p><b>Discussion Panel:</b> Mr. Gareth Hughes, session chair Mr. Simon Lavin, Welsh Assembly Government (UK) Mr. Luis Casa, Fundecyt-Extremadura Region (Spain)</p>
<b>10:45 – 11:15</b>	Coffee Break

<b>11:15 – 12:45</b>	<b>Parallel sessions</b>		
	<b>POLICY</b>	<b>SERVICES</b>	<b>TECHNOLOGY (only in English)</b>
	<p>What policies and incentives are needed to build clusters for research and innovation in key development areas of any territory?</p> <p><b>Chair:</b> Mr. Vassilios Koromantzou, Secretary General of the Central Union of Municipalities and Communities (Greece)</p> <p><b>Rapporteur:</b> Mr. Gareth Hughes, session chair</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Simon Lavin, Welsh Assembly Government (UK), Regional Digital Business Ecosystems in the Mön and Menai areas</li> <li>▪ Mr. Aleš Pekárek, EPMA – Vysocina Region (Czechia), The INTEBRE initiative: A model to incorporate public and private actors of a rural region in eBusiness research and innovation clusters.</li> <li>▪ Ms. Rosa di Palma, City of Barletta (Italy), Integrated data municipal register: a complete territorial information system to improve competitiveness by linking public and private DBs through street numbers of buildings and houses</li> </ul>	<p>Learning from experience on models and services being implemented in Europe</p> <p><b>Chair:</b> Mr. Björn Björk, Swedish Association of Local Authorities and Regions</p> <p><b>Rapporteur:</b> Mr. Patrick Sullivan, CMI International (Ireland)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Javier Val, Aragón (Spain), Digital Business Ecosystems as a solution for the tourism sector</li> <li>▪ Mr. Flavio Bonfatti, University of Modena and Reggio Emilia (Italy), Overcoming barriers for SME Collaboration</li> <li>▪ Mr. Christer Gundersen, (Norway), Norwegian Competence Centre for Free Software: an independent centre working to build knowledge and confidence for the use of open source, as well as stimulate new business developments</li> </ul>	<p>How can ICT be organised in a territory to favour innovative development strategies? Are there ICT toolkits for this?</p> <p><b>Chair:</b> Ms. Lucia Mušková, Director General ITAPA (Slovakia)</p> <p><b>Rapporteur:</b> Federation of Municipalities and Provinces FEMP (Spain)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Tim Miller, EMNET, East Midlands (UK) Technical deployment of Digital Business Ecosystems (DBE)</li> <li>▪ Mr. Manu Setälä, TCH, Tampere (Finland) Digital Business potentials: mobile technologies</li> <li>▪ Mr. Mikael Snaprud, University of Adger (Norway), eGov Monitor: co-funded international project under the VERDIKT programme, on a large scale on-line observatory for benchmarking eGov services in 4 areas: accessibility, transparency, efficiency and impact</li> </ul>
<b>12:45 – 14:00</b>	Lunch		
<b>14:00 – 15:15</b>	<b>OFFICIAL CONFERENCE CEREMONY</b>		
	<p><b>Chair:</b> Mr. Heikki Lunnas and Mr. Krzysztof Glomb, co-Presidents of ELANET (CEMR)</p> <p><b>Moderator:</b> Mr. Feliciano Polli, Deputy Mayor of the City of Terni, member of the Presidency of ANCI and of the National Council of AICCRE</p> <p><b>Presentation:</b> Mr Giovanni Seppia, External Relation Manager EURid: The European Registry for Internet Domain Names “.eu”</p> <p><b>Keynotes:</b> Mr. Renato Brunetta, Ministry of Public Reform and Innovation of Italy Mr. Rudolf Strohmeier, Head of Cabinet of Vivianne Reding, Commissioner on Information Society and Media of the European Union</p>		

<b>Thursday 25</b>	
15:15 – 16:15	<p><b>SECOND SESSION</b></p> <p><b>e-SERVICE MODELS AND WEB 2.0 DEPLOYMENT</b></p> <p>(Organised with EUROCITIES)</p> <p><b>Plenary – Setting the scene</b></p> <p>Modern public e-Service delivery is striving for maximum efficiency as well as for maximum customer satisfaction. Yet back-office reengineering is only one part of the job, since emerging Web 2.0 technologies challenge local governments into new forms of direct dialogue with their citizens. These technologies provide opportunities for a completely new form of governance and the provision of new services, beyond mere electronic modelling of traditional over-the-counter processes.</p> <p>This session tackles a core challenge for the Digital Local Agenda planning by looking at different e-Government and e-Participation models emerging from practical experience, in an effort to observe similarities and differences in their deployment in specific local environments.</p> <p><b>Chair:</b> Mr. Giuseppe Paruolo, Town Councillor of Bologna and Chair of EUROCITIES' Knowledge Society Forum</p> <p><b>Keynotes:</b></p> <ul style="list-style-type: none"> <li>- <b>Competitiveness in regional and local areas needs new forms of governance</b> Mr. Bror Salmelin, DG INFSO, Advisor to the Director - Applications addressing Societal Changes, European Commission</li> <li>- <b>The Web 2.0 is a challenge for all local administrations</b> Mr. Francesco Carcillo, EUROCITIES KSF Workgroup on eGov 2.0, City of Turin (Italy)</li> </ul> <p><b>Discussion Panel:</b> Mr. Giuseppe Paruolo, session chair Mr. Stefano Epifani, prof. Univ. of Rome La Sapienza – Ancitel consultant (Italy) Mr. Vasilis Kouliolas, C.E.O. eGOV2u (Greece)</p>
16:15 – 16:30	Coffee Break

16:30 – 18:00	<b>Parallel sessions</b>		
	<b>POLICY</b>	<b>SERVICES</b>	<b>TECHNOLOGY</b>
	<p>What policies to empower administrations on the Information Society and eGov?</p> <p><b>Chair:</b> Mr. Ronald Sallman , Austrian Association of Cities</p> <p><b>Rapporteur:</b> Mr. Francesco Carcillo, EUROCITIES' Knowledge Society Forum Workgroup on eGov 2.0</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Terry Cook, Councillor for Neighborhoods and Involvement of Bristol City Council (UK): The ASKBristol eDemocracy portal where citizens can see what decisions are being made, discuss them and file their own ePetitions</li> <li>▪ Mr. Claudio Forghieri, City of Modena (Italy): Development strategy of the local government to implement web 2.0 services for interaction with citizens, firms and local organisation</li> <li>▪ Mr. Jon Goycolea, Cabinet of the Presidency of the Basque Parliament (Spain): The space of the Parliament for eParticipation of citizens using the web to make enquiries on law-making and to file ePetitions</li> </ul> <p><b>Open Discussion</b></p>	<p>New visions and models for web 2.0-based services in local environments</p> <p><b>Chair:</b> Mr. Herman Callens, Association of Flemish Cities and Municipalities (Belgium)</p> <p><b>Rapporteur:</b> Mr. Stefano Epifani, Univ. of Rome, Ancitel (Italy)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Rui Barros, INESC Porto (Portugal): Open source CMS service platform of INESC-Porto providing a working environment for open discussions and fine-tuning of different regional master plans</li> <li>▪ Ms. Anna Triantafillou / Mr. Keith Young (EU-wide support action “MOMENTUM”): Rrealistic goals to implement eParticipation in small and medium municipalities. The practical case of the CitizenScape project.</li> <li>▪ Mr. Sergio Duretti, Director General CSP (Italy): VOS - 11 small rural municipalities deployed a multimedia user-generated content system for IP-TV, IP-Radio and Blogs , now used by 8,000 inhabitants</li> </ul> <p><b>Open Discussion</b></p>	<p>The future of web 2.0 technologies</p> <p><b>Chair:</b> Mr. Tom Macinerney, Local Government Computer Services Board (Ireland)</p> <p><b>Rapporteur:</b> Mr. Vasilis Kouliolas C.E.O. eGOV2u (Greece)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Salvatore Marras (COP, Belgium, Italy, Poland): transnational web 2.0 platform developed by FORMEZ to support communities of practice in European Social Fund initiatives</li> <li>▪ Mr. Motoo Kusakabe, Senior Counsellor to the President of the EBRD (UK): The Open City Portal developed in open source by a group of universities to enable small towns to have a citizen-oriented portal with advanced services</li> <li>▪ Jaakko Järvenpää/Tapio Matinmikko City of Oulu (Finland): The Municipal web portal of the City of Oulu featuring an own personal web-page, e-mail and instant messenger, photograph albums, blogs and other web 2.0 services for the single citizen.</li> </ul> <p><b>Open Discussion</b></p>
18:00 – 18:30	<b>CONCLUSIONS OF THE DAY</b>		
	<p><b>Plenary session – Reports from Parallel sessions</b> Rapporteurs from the parallel sessions present their conclusions in this round-up session of the day. These conclusions will be incorporated in the final declaration of the conference.</p>		
20:30	<b>GALA DINNER (local authorities welcome EISCO 2008)</b>		

<b>Friday 26</b>	
<b>9:30 – 10:30</b>	<p style="text-align: center;"><b>THIRD SESSION</b></p> <p style="text-align: center;"><b>BUILDING DIGITAL CAPACITY IN LOCAL ADMINISTRATIONS</b></p> <p style="text-align: center;"><b>(Organised with IT4ALL)</b></p> <p><b>Plenary – Setting the scene</b></p> <p>Digital capacity of decision-makers and civil servants, especially in small and medium sized local governments, is a major condition for extensive eGovernment take-up and eInclusion. When approving the Digital Local Agenda in November 2005, the II World Summit of Cities and Local Governments at Bilbao underlined this issue as a priority for inclusive eGovernment. Since the inter-ministerial conference on eInclusion in Riga in 2006, the issue has been brought to the attention of the European Commission by ELANET (CEMR), IT4ALL and other European networks asking that empowerment of administrations in danger of digital exclusion becomes also a major concern in EU programmes, such as the Policy Support Programme of CIP.</p> <p>The idea is to link eCapacity Building initiatives at local level to the planning and implementation of Digital Local Agendas across the EU countries and regions based on a common European framework and methodology.</p> <p>This session shall deal with actual local initiatives in the field. European networks, local decision-makers and civil servants will have the chance to jointly debate the issue, while the European Commission will be invited to open a dialogue on how digital empowerment of administrations can be best supported by EU programmes.</p> <p><b>Chair:</b> Mr. Ramón Peñagaricano, Secretary General of IT4ALL (Spain)</p> <p><b>Keynotes:</b></p> <ul style="list-style-type: none"> <li>- <b>Empowerment of local governments in Europe and the eMunicipality 2012 Digital Local Agenda in Norway</b> Mr. Svein Erik Wilthil, Deputy Director General of the Norwegian Association of Local and Regional Authorities, Chair of the Policy Group on Information Society and eGovernment of CEMR</li> <li>- <b>Inclusive eGovernment policies in the EU for local and regional areas</b> Mr. Juan Gonzalez Mellizo, European Commission, unit eGovernment and CIP operations – DG INFSO</li> </ul> <p><b>Discussion Panel:</b> Mr. Ramón Peñagaricano, session chair Ms. Sonia Massobrio, Innovation and Technology Department of the National Association of Italian Municipalities – ANCI (Italy) Mr. Tim Anderson, Norfolk City Council / DC10+ Digital Inclusion network (UK)</p>
<b>10:30 – 11:00</b>	<b>Coffee Break</b>



<b>11:00 – 12:30</b>	<b>Parallel sessions</b>		
	<b>POLICY</b>	<b>SERVICES</b>	<b>TECHNOLOGY</b>
	<p>A policy platform for digital capacity development in local areas.</p> <p><b>Chair:</b> Mr. Andrzej Porawski, Director of the Association of Polish Cities (Poland)</p> <p><b>Rapporteur:</b> Ms. Sonia Massobrio, ANCI (Italy)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Herman Callens , VVSG Association of Flemish Cities and Municipalities (Belgium): Improving eCompetences of local governments by using Scanning Innovation techniques</li> <li>▪ Mr. Terje Borge Olsen, Tebol AS (Norway): Services on net: the pilot experience of 40 large and small Norwegian cities to deploy interactive and fully integrated eServices, train the civil servants and build a knowledge base system for use of other administrations</li> <li>▪ Mr. Michael Vesely, Kommunalnet eGov Solutions (Austria): The Kommunalnet network has become a powerful empowerment tool for municipal employees. 80 % of Austrian municipalities use it on a daily basis, to access e-government applications, retrieve data or look for commercial services</li> </ul>	<p>Implementation of eCapacity building initiatives in different contexts and conditions.</p> <p><b>Chair:</b> Ms. Annalisa Giovannini, Deputy Director General of ANCITEL (Italy)</p> <p><b>Rapporteur:</b> Mr. Javier Del Pozo, IT4ALL (Spain)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Ms. Catriona Hilliard, Offaly County Council (Ireland): Offaly Eyes – online system used by municipal officers to report operational problems they spot when inspecting their territory</li> <li>▪ Mr. Gianni Dominici, Deputy Director General of Forum P.A. (Italy): The FORUM services support a national network of innovators for the public administration</li> <li>▪ Mr. Artur Krawczyk , Cities' on Internet Association (Poland): The Mazovia Region Information Society Innovation Network and their service package to empower the 27 local governments participating as a follow-up to the SIRMA project</li> </ul>	<p>What applications are suitable for eCB? Are there digital platforms already doing it?</p> <p><b>Chair:</b> Ms. Anette Vaini-Antila, Director of MENTORIT (Finland)</p> <p><b>Rapporteur:</b> Mr. Tim Anderson, Norfolk County Council (UK)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Havier Heymans, ZEA partners (Belgium &amp; others): The PloneGov. platform – a collaborative software ecosystem where public administrations, NGOs and the private sector share development of tools and improvement of open source applications for the public sector, avoiding duplication</li> <li>▪ Mr. Vasilis Kouliolas, Gov2u (Greece): Used for eDemocracy by more than 100 local governments, some regional and national parliaments of Europe, the DEMOSS platform is also a powerful tool for inclusive networking</li> <li>▪ Ms. Rosi Somerville, IDEA (UK): An eCapacity Building initiative based on a data inter-exchange hub on the web providing all sorts of data and performance indicators at the local level, as well as on demographic profiling of single local government customers mapped to services</li> </ul>
	<b>Open Discussion</b>	<b>Open Discussion</b>	<b>Open Discussion</b>
<b>12:30 – 14:00</b>	<b>Lunch</b>		

14:00 – 15:00

## FOURTH SESSION

### USING ICT TO BUILD NETWORKS FOR SERVICE DELIVERY IN LOCAL COMMUNITIES

(Organised with eFORUM)

#### Plenary – Setting the scene

Experience has shown that many of the best practices are difficult to replicate in a different local environment. Public policies in e-Government and Information Society are switching from best-practice support strategies to those enhancing policies and a systemic approach regarding eGovernment take-up. The idea is to organise integrated, citizen-centric local systems involving all stakeholders who participate in service delivery. This has so far proved to be a major deficit in the implementation of the digital path. The approaches chosen today do not allow for building sustainable single points of access which would stimulate the demand of end users and create their own demand for infrastructural development.

eGovernment administrative services must be linked to targeted groups, together with eInclusion initiatives, in single territories and with other services from local providers through a single point of access on the web, in order to solicit a large and stable demand for eServices from citizens and firms.

This session will analyse the need for service delivery networks and identify their added value. It will also address the question of how the Information Society Pact among local stakeholders, proposed by the Digital Local Agenda, can serve this need as well as implement eInclusion initiatives that expand the demand for these services, creating a win-win situation.

#### Chair:

Mr. Baudouin de Sonis, Director General of e-FORUM

#### Keynotes:

- Ms. Krzystyna Marek, Unit GEANT and e-Infrastructure, DG INFSO, European Commission
- Mr. Jeremy Millard, Senior expert, Danish Institute of Technology

#### Discussion Panel:

Mr. Baudouin de Sonis, session chair  
Mr. Paolo Zocchi, Deputy Director General of SSPAL (Italy)  
Ms. Grethe Linde, City of Malmö (Sweden)

15:00 – 15:30

Coffee Break

<b>15:30 – 17:00</b>	<b>Parallel sessions</b>		
	<b>POLICY</b>	<b>SERVICES</b>	<b>TECHNOLOGY</b>
	<p>Which are the main drivers for policies favouring local networks for digital service provision and eInclusion?</p> <p><b>Chair:</b> Mr. Alessandro Villani, National Councillor of AICCRE (Italy)</p> <p><b>Rapporteur:</b> Mr. Baudouin de Sonis, session chair</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Gaudenzio Garavini, Emilia-Romagna Region (Italy), The CN-ER regional system of services, standards and knowledge sharing allows local governments to work as a whole in information society and innovation processes, sharing tools and opportunities, matching their ‘knowledge’ and experiences on eGovernment projects</li> <li>▪ Mr. Tim Brauckmüller, Pro Arbeit kAöR (Germany) The Baltic Broadband Rural Project boosting ICT-based innovation, digital literacy, eInclusion and local networking in the entire Baltic Sea Region</li> <li>▪ Mr. Steve Dodson, The DC10+ Digital Network Initiative (UK) Innovative Local Authorities work together with the national government and NGOs to develop dozens of initiatives on Digital Inclusion across all Regions</li> </ul>	<p>Emerging local networks, which are successful in eServices delivery and end-users demand</p> <p><b>Chair:</b> Mr. Rui Barros, INESC Porto (Portugal)</p> <p><b>Rapporteur:</b> Mr. Paolo Zocchi, SPAL (Italy)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Ruediger Czieschla, City of Freiburg (Germany) IM Breisgau: Wiki-based knowledge management for public services (WiWiB) has won a regional web 2.0 award for innovative use of new media in the public administration</li> <li>▪ Mr. Adriano Gattoni, Province of Pesaro and Urbino (Italy) 65 local governments and 6 communities working together to build ICT infrastructure, deliver services to civil servants and to citizens as well as carry-out common customer satisfaction on eServices.</li> <li>▪ Mr. Javier Lobato, Sartu Federation (Spain) Saragune is a web meeting place promoting free-use of technologies and eInclusion in the community, as an instrument for social cohesion and for revitalisation of the native culture of Vitoria-Gasteiz</li> </ul>	<p>How should broadband be combined with ICT basic services for an effective infrastructure in the territory?</p> <p><b>Chair:</b> Mr. Jaroslav Šolc, Union of Towns and Municipalities of the Czechia</p> <p><b>Rapporteur:</b> Ms. Grethe Linde, City of Malmö (Sweden)</p> <p><b>Good Practices:</b></p> <ul style="list-style-type: none"> <li>▪ Mr. Oskar J. Sandholt, Municipality of Seltjarnarnes (Iceland) Learning do’s and don’t in fiber optic infrastructure from this municipality of 5.000 residents, connected to the capital city, that has solved the last mile broadband problem for all households and premises. Hot-spot wireless connection for fixed and mobile users</li> <li>▪ Ms. Rosa Maria Di Giorgi, Region of Tuscany (Italy) The RTRT network of the Tuscany Region showcasing advanced infrastructure with added value services (videoconferencing, multicast streaming and IP telephony) used by authorised Internet Service Providers to allow customer access to more than 400 public bodies and local service networks</li> <li>▪ Ms. Grethe Linde, City of Malmö (Sweden) Tech platform of the City</li> </ul>
<b>Open Discussion</b>	<b>Open Discussion</b>	<b>Open Discussion</b>	
<b>17:00 – 17:45</b>	<b>CONCLUSIONS OF THE DAY</b>		
	<p><b>Plenary session – Reports from Parallel sessions</b> Rapporteurs from the parallel sessions present their conclusions in this round-up session of the day. These conclusions will be incorporated in the final declaration of the conference.</p>		
<b>18:00 – 20:30</b>	Cultural guided tour (optional)		

<b>Saturday 27</b>	
<b>9:30 – 11:30</b>	<p><b>FIFTH SESSION</b></p> <p><b>PROGRESS OF THE DIGITAL LOCAL AGENDA: METHODOLOGIES USED AND FIRST LESSONS LEARNT</b></p> <p><b>(organised by ELANET &amp; CEMR)</b></p> <p><b>Plenary– Setting the scene</b></p> <p>Following a presentation on a basic European model of the Digital Local Agenda, the associations of local and regional governments organise a brainstorm session to discuss content and priorities, draft new ideas and a European implementation roadmap. The session methodology requires that participants ensure their active presence during all the session.</p> <p><b>Chair:</b> Ms. Angelika Poth-Mögele – Director of Policy – CEMR</p> <p><b>Keynote:</b> <b>A European model for the DLA</b> Mr. Javier Ossandon – ANCITEL (Italy)</p> <p><b>The DLA Brainstorm session (for registered participants)</b> Mr. Michael Hokkeler – KGSt – Germany (technical moderator) The CEMR and ELANET members chair the different discussion tables</p>
<b>11:30 – 13:00</b>	<p><b>FINAL PLENARY SESSION</b></p> <p><b>Chair:</b> Mr. Heikki Lunnas – Mr. Krzysztof Glomb, Co-Presidents of ELANET (CEMR)</p> <p><b>Presentation of the EISCO 2010 conference</b> Mr. Jokin Bildarratz Sorron, Mayor of Tolosa, President of EUDEL (Basque C.-Spain)</p> <p><b>Approval of the Conference Declaration</b></p> <p><b>EISCO 2008 PANEL</b> Next steps: A European network of innovators to boost the Digital Local Agenda</p> <p><b>Chair and Keynote:</b> Mr. Risto Koivisto – EDUC Commission, Committee of the Regions</p> <p><b>Discussion Panel:</b> Mr. Svein-Erik Wilthil, ELANET &amp; CEMR Mr. Giuseppe Paruolo, EUROCITIES Ms. Mar Zabala, EUDEL &amp; IT4ALL Mr. Gareth Hughes, eris@ Mr. Baudouin de Sonis, e-FORUM</p> <p>Chaired by the European Commission, representatives of the European local and regional networks discuss the content of the declaration and ways to pursue its goals through community networking.</p>
<b>13:00</b>	<b>Buffet</b>
<b>15:00 – 18:00</b>	<b>Visits to institutional and productive sites of Naples (optional)</b>